

Meeting: CHILDREN'S TRUST BOARD	Date: 14 March 2013	Agenda Item No: 7
---	-------------------------------	-----------------------------

TITLE OF PAPER: Family Nurse Partnership Programme (FNP)

APPENDIX: Family Nurse Partnership Programme

Feedback on Annual Review

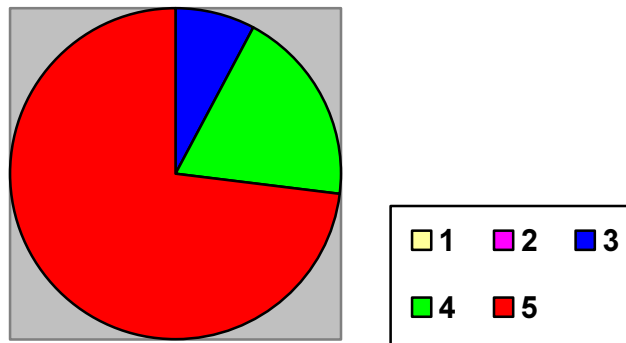
November 2012

All enrolled clients were handed an annual review survey to complete. 26 responses were received

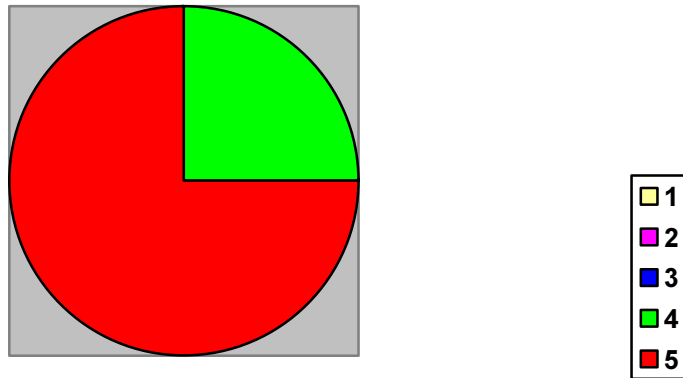
At the time of carrying out the annual survey we had 65 clients enrolled and 33 babies under 1. Currently we have no babies over 1. There is therefore no feedback referring to the Toddler programme

Below is a summary of feed back .received

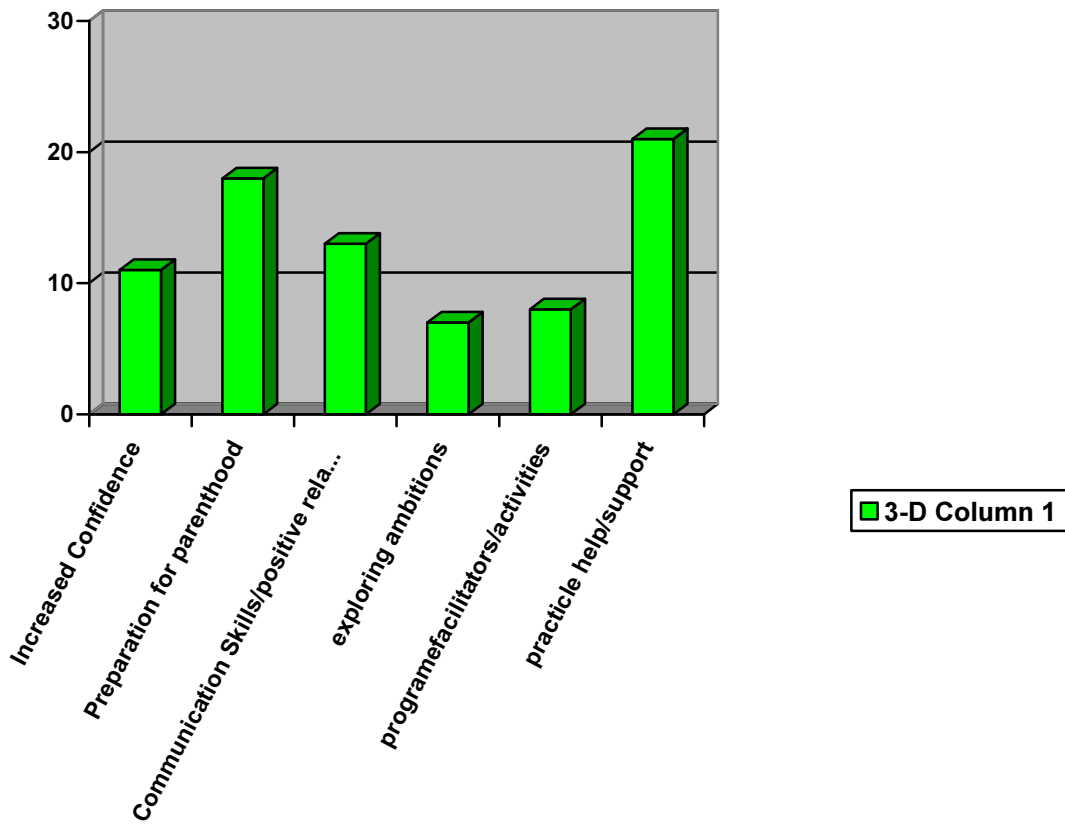
Feedback on how helpful client's found the FNP programme during Pregarancy (1 represents least; 5 represents most)



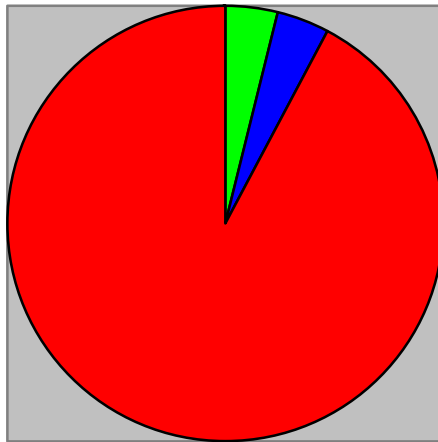
Feedback on how helpful client's found the FNP programme during Infancy (1 represents least; 5 represents most)



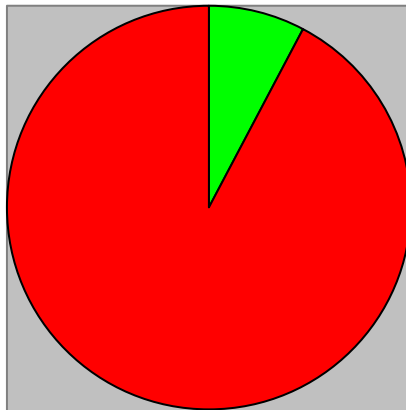
Feedback on what aspects of the programme the clients enjoyed most



Feedback on the length of the programme



Feedback on if clients would recommend FNP



Other Comments

- “ programme taught me things I didn’t know”
- “Helped me a lot during pregnancy”
- “Provided good support during pregnancy”
- “Didn’t enjoy the beginning”
- Helped me to understand what to expect during pregnancy
- Provided helpful information about different stages of a Childs development
- Enjoyed learning new things
- “too much paper”

In addition to the above specific comments most clients ended with expressing “Thanks” for the support provided by their individual nurses.

Clients were asked to comment on what they would like to add to the programme. Only 3 responded with the following comments

- “ Nothing it covers everything”
- “to make it available to all ages”
- “more help getting back to education”

-
- Generally everyone found the event very informative; various comments on “hearing the client’s positive views on the programme and acknowledgment that it is an ‘excellent service ‘for young people.

A few comments about the lack of air conditioning in the room and the noise from the fans making it difficult to hear the presenters at times.